

JABRA WARRANTY+

Protect your investment with extended warranty



WHAT IS JABRA WARRANTY+?

Jabra Warranty+ is a service designed to extend device coverage beyond the standard warranty term¹. Protect your investment by staying covered for longer.



Safeguard your investment when purchasing eligible Jabra products through Jabra channel partners



Available on selected Jabra enterprise devices at the time of purchase¹



Each device can have its own warranty length so you can secure the devices that matter the most



Increase protection with additional coverage for 1, 2 or 3 years depending on device

HOW JABRA WARRANTY+ BENEFITS CUSTOMERS

- +** **Take standard warranty to the next level**
Extend device coverage for up to 5 years,¹ and help support your budget cycle.
- +** **Protect against defects**
If something does go wrong, we'll replace the device. Just. Like. That.
- +** **Complete solution coverage simplified**
Consolidate all your devices into the same warranty period.¹
- +** **One solution. Longer lifecycle.**
Improve user adoption rates and avoid regular tech refreshes.

¹ Reach out to your Jabra Account Manager or Jabra Support to find out which enterprise products and countries are covered by Jabra Warranty+. Terms and Conditions apply. www.jabra.com/business-services-terms

How to purchase Jabra Warranty+

1

Customer

places purchase order to the reseller for both the Jabra device and Jabra Warranty+.¹ Jabra Warranty+ cannot be purchased separately.

2

Reseller

places purchase order to the distributor for Jabra Warranty+¹ and includes the Jabra device serial number and the customer's email address.

3

Jabra

provides Jabra Warranty+ confirmation notice to the customer via email.

¹ By selling Jabra Warranty+ the reseller accepts the reseller requirements applicable for selling Jabra service which are available on www.jabra.com/business-services-terms

How to get a device replaced

1

Customer

contacts Jabra Support² for assistance resolving a problem with the covered Jabra device.

2

Customer

completes the Jabra Warranty+ claim form.

servicenet.jabra.com/portal/res/return/jwplus/dsc2/prod/request/en-us

3

Jabra

verifies coverage and provides the RMA (Return Materials Authorization) instructions.³

4

Customer

returns the Jabra device per the provided instructions and Jabra ships the replacement to the customer.³

² Assistance from Jabra Support is not mandatory to claim for device replacement for all products. Jabra Support is available via email, phone, and chat.

³ Return instructions may vary country by country. Follow the instructions provided.

