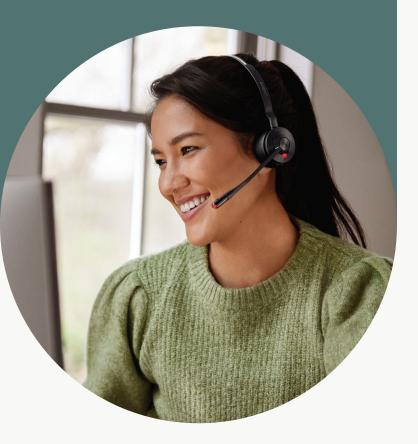


### **JABRA CARE**

# Support plans providing assurance to work anytime, anywhere

Maximize investments with improved user adoption and minimal downtime



#### WHAT IS JABRA CARE?

Jabra Care is a support plan designed to solve support challenges while providing assurance to work anytime, anywhere. For customer and end-user support, Jabra Care has you covered.



#### Full coverage

on all Jabra enterprise products in use



#### Premium support access

with 24/5 (advanced) or 24/7 (ultimate) personalized support by a dedicated telephone and email support team.



#### Faster device replacement

with same day, express shipping,<sup>1</sup> including for people working from home.



#### **Enhanced support engagement**

through online training, insights meetings, reports, and software assistance.

HOW JABRA CARE BENEFITS CUSTOMERS



#### Always in your corner

Jabra Care boosts productivity by providing professional support across all Jabra enterprise audio and video solutions outside standard opening hours.



#### Work smarter. Not harder.

Offer fast, hassle-free device replacement. Jabra Care Ultimate customers also benefit from express return shipment of replacement devices.



#### Speedy and supportive

Premium support access provides faster response times and ticket escalation.



#### Personalized and adaptive

Jabra Care is personalized to you. It includes specialized training events, and for Ultimate customers a dedicated support team and scheduled video calls.

#### JABRA CARE SERVICE PLANS

## Jabra Care Advanced and Jabra Care Ultimate



## How to get started



#### Customer

purchases Jabra Care from the preferred reseller.<sup>1</sup>

#### Reseller

provides registration form to the customer.

#### Customer

completes the registration form including proof of purchase.

#### lahra

activates subscription and provides access to Jabra Care and the personalized support portal.

<sup>1</sup> End-customer should estimate the number of end-users using any Jabra enterprise product in the selected geography for which the end-customer wants to purchase Jabra Care Terms and Conditions apply https://www.jabra.com/business-services-terms

