

Partner Registration User Guide for Reseller Partners

(Current as of April 2023)

This user guide provides details on the updated Cisco Reseller registration process, to become a new Cisco Channel partner or maintain your existing partnership.

Navigating this Guide

| 1) Introduction | 3 |
|-----------------------------------|----|
| Preparing for registration. | 4 |
| 2) Find Company | 7 |
| Search for your company | 8 |
| Company not found in results? | 10 |
| 3) Registration Process | 12 |
| Step 1: Declare signatory | 13 |
| Step 2: Enter company details | 14 |
| Step 3: Enter distributor details | 17 |
| Step 4: Enter additional details | 19 |
| Step 5: Sign agreement | 23 |
| Step 6: Submit application | 27 |
| 4) Renew Registration | 29 |
| 5) Help / Support | 31 |



Introduction

Preparing for Registration

Prior to starting registration, please ensure you meet the minimum eligibility requirements to become a Cisco registered reseller partner, including things such as:

- A valid <u>Cisco user profile</u> for the person completing the application
- At least one existing / active customer account relationship with a Cisco Authorized Distributor
- Etc.

Thank you for your interest in becoming a Cisco partner.

Please make sure that you have the authority to sign legally binding documents for your company. In order to ensure the best user experience, have the following information available before proceeding:

- Company address, phone number, and date of incorporation.
- Functional and valid corporate website and email domain (public email domains are prohibited).
- Business license or certificate of incorporation document to validate business entity status within your region/country; this document is provided by your local government or administrative body that confirms the legal formation of your company. *
- Tax ID/VAT identification number or country equivalent. *
- IRS form W9 (required for US companies only). *
- Names of key management (chief executive officer, chief financial officer, managing director, senior sales management), shareholders, or legal person(s).
- Companies applying to become resellers must have current relationships and verifiable accounts with at least one of Cisco's authorized distributors.

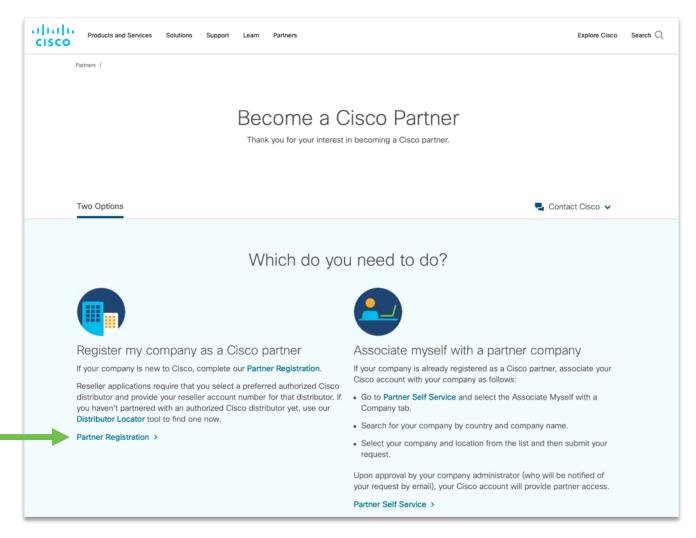
After submitting a Cisco partnership application, you might be asked to provide additional company information, known as a company profile document, which will be sent electronically to the applicant's email address on record. If you receive a request to complete the document, please do so accurately, in its entirety, and reply to Cisco within 10 working days.

Become a Cisco partner

^{*} Digital copies are required to be uploaded during the Cisco partner registration process.

Become a Cisco Partner

To begin a new partner registration, go to the <u>Become a Cisco Partner</u> site, and select Partner Registration.

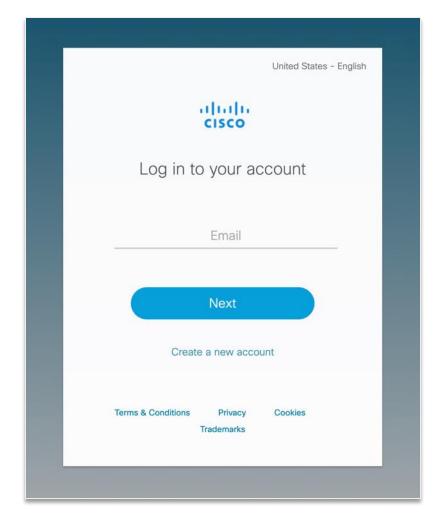


Logging Into Partner Registration

When you access Partner Registration, you are asked to log in with your Cisco account.

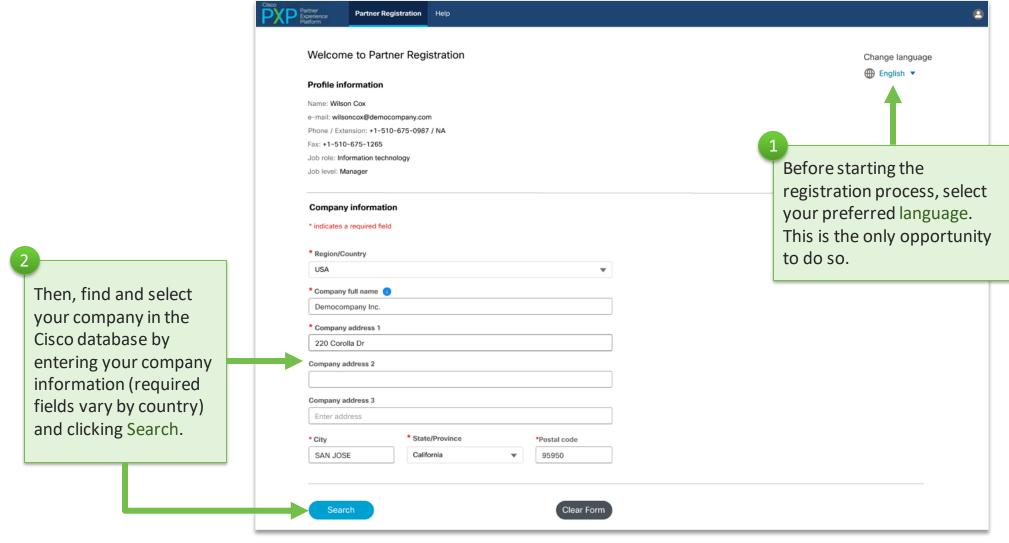
Important Note: You must provide an active business email address during Partner registration. Your business email address should not be a public domain address such as gmail.com or yahoo.com.

If the email address used with your Cisco account includes a public domain, you will receive an alert message guiding you to update your Cisco profile with a valid email address.





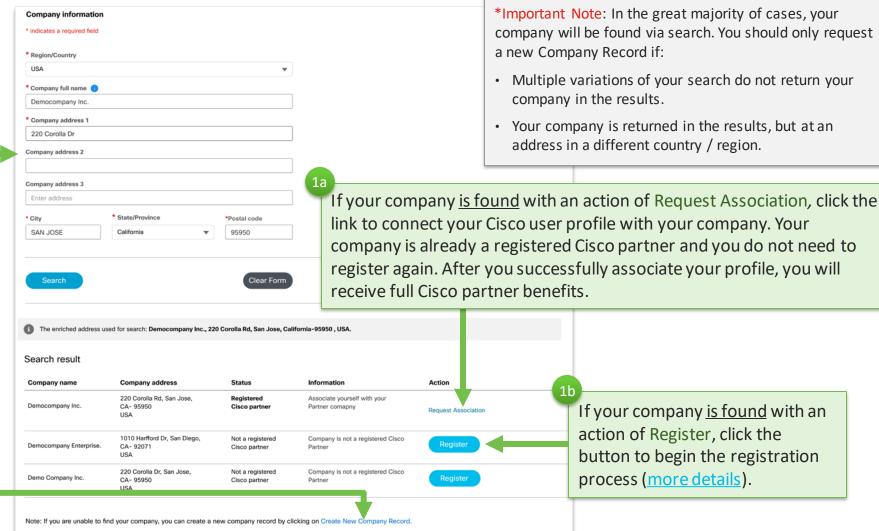
Search for Your Company



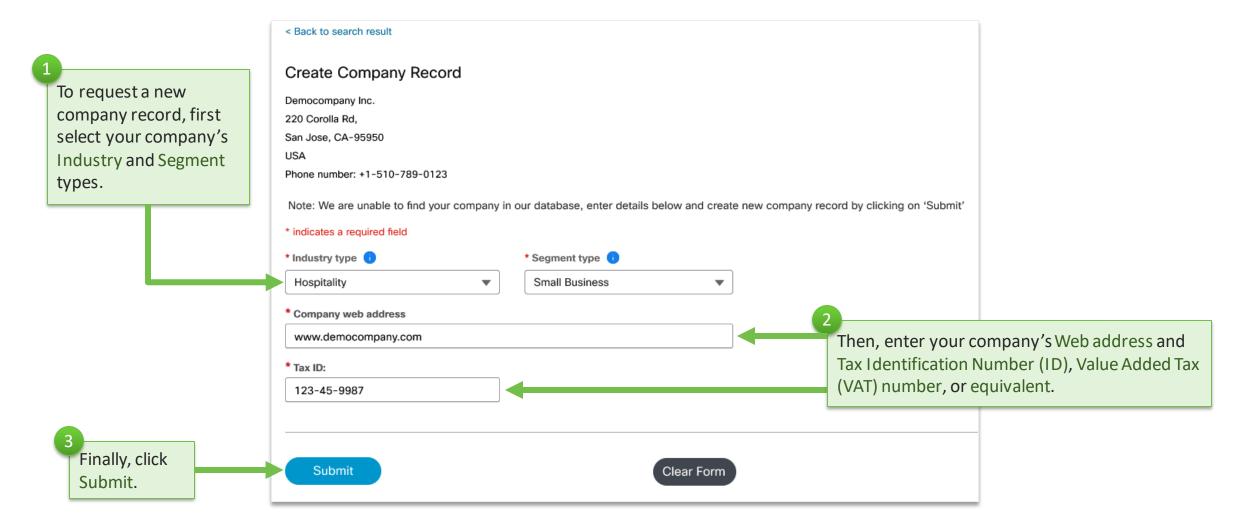
Search for Your Company

If your company is not found, alter your search and try again (e.g., remove entries in non-required fields, spell out acronym in company name, use alternate street address, etc.)

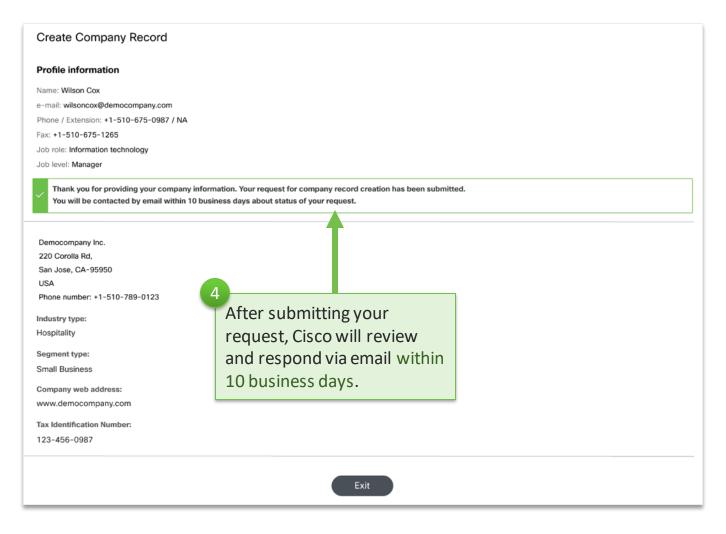
If your company is still not found, click Create New Company Record (more details).*



Company Not Found in Results? Request New Company Record



Company Not Found in Results? Request New Company Record



Registration Process

After searching for and selecting your company, you can begin the registration process. The following pages discuss this process in more detail.

Step 1: Declare Authorized Signatory To begin registration, please confirm the following:

View resources to support you through the registration process.

Check the box to declare you have authority to sign legally-binding documents for your company.

fully viewed.

Welcome to Partner Registration for Resellers

Ready to Register?

You should have Tax ID number or VAT information (or country equivalent) along with supporting document (pdf/doc) on hand.

Download a sample copy of Cisco's indirect Channel Partner Agreement (ICPA) for review.

Check list:

- · Eligibility Requirements
- Checklist
- · FAOs
- User Guide
- · Partner Support Team
- Download Acrobat Reader

Partner Registration

My Profile

Name: Wilson Cox

e-mail: wilsoncox@democompany.com

Phone / Extension: +1-510-675-0987 / NA

Fax: +1-510-675-1265

Job role: Information technology

Job level: Manager

Authorized Signatory Declaration

To register the above specified company as a Cisco partner, you must have authority to sign legally binding documents for this company.

I certify that I am an authorized signatory for the above specified company.

Conducting business with integrity is a core Cisco value and is part of the responsibilities of a Cisco partner. To proceed with the registration and to ensure your understanding of these responsibilities, please watch this video and check the box below.

✓ I have watched the video and understand the responsibilities of being Cisco partner.

Proceed to registration

cisco

Company and address: Democompany Inc.

San Jose, CA- 95950

220 Corolla Dr.

UNITED STATES

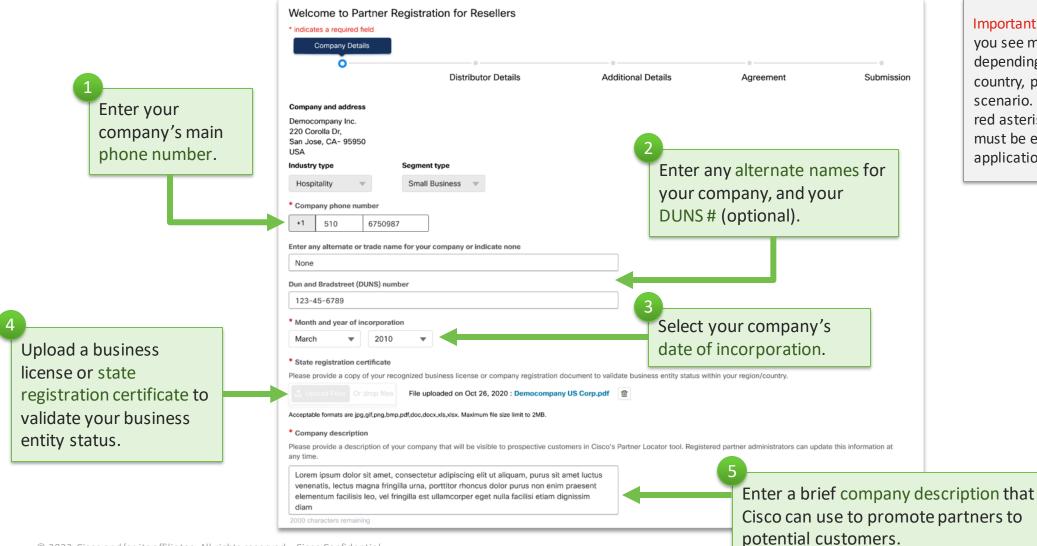
Click Proceed with registration to begin.
The button does not activate until you complete the steps above.

check the box to confirm you watched it.

The box is not activated until the video is

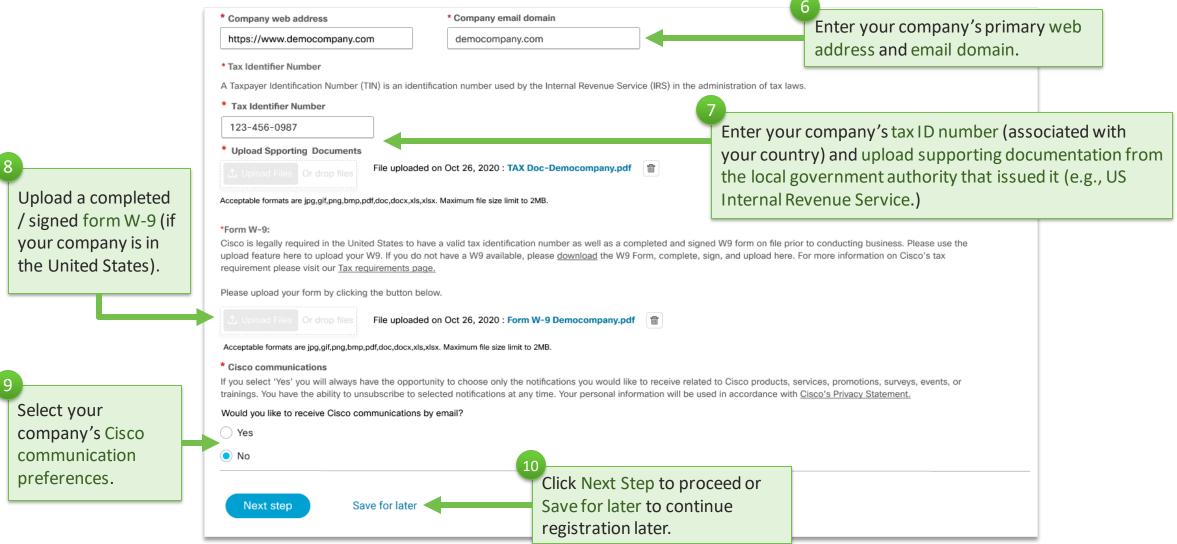
Watch the video on Cisco's commitment to conducting business with integrity. Then,

Step 2: Enter Company Details



Important Note: The input fields you see may vary slightly depending on your specific country, partner type and scenario. All fields with a red asterisk * are required and must be entered to submit your application.

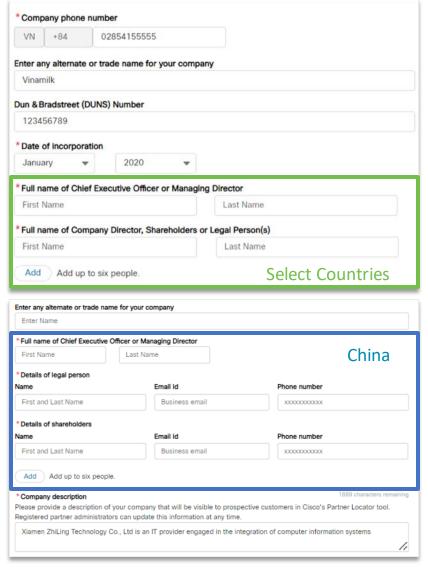
Step 2: Enter Company Details (Cont.)



Step 2: Enter Company Details (Cont.) Additional Company Details Required for Select Countries

In addition to the information discussed on the previous pages, partners in select countries should enter the full names of the following (up to six people):

- Chief Executive Officer (CEO) or Managing Director (MD)
- Primary Company Director, Shareholder(s), or Legal person(s)
- Note: Partners in China are required to enter both their primary Legal person(s) and Shareholders, including their contact information (email and phone).

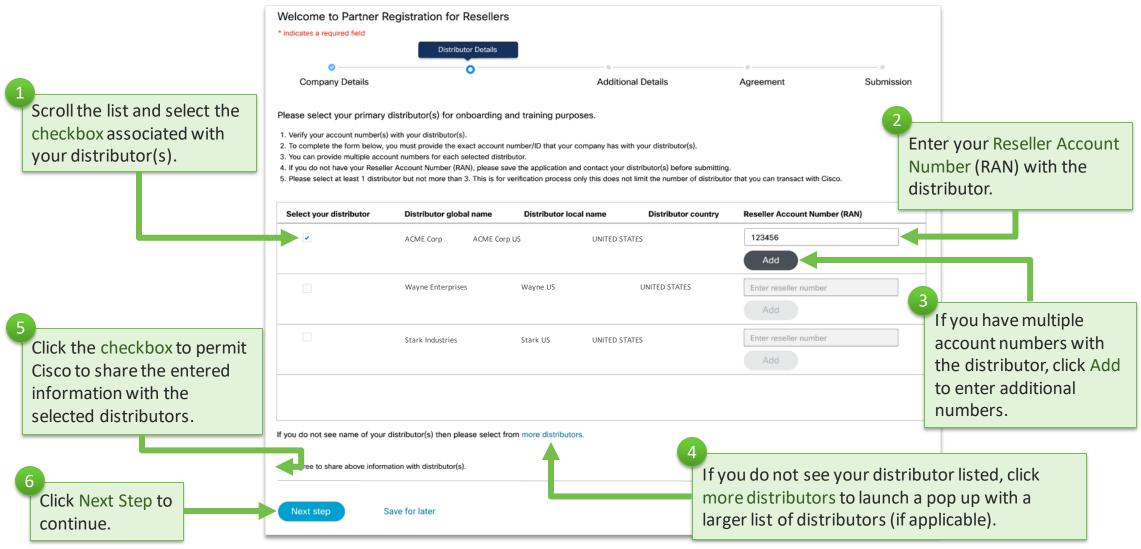


Step 3: Enter Distributor Details

Companies applying to become resellers must have current relationships and verifiable accounts with at least one Cisco authorized distributor. As part of the registration process, you will select your distributor(s) and enter your Reseller Account Number(s) (RAN). Your distributor(s) will then validate your submitted information.

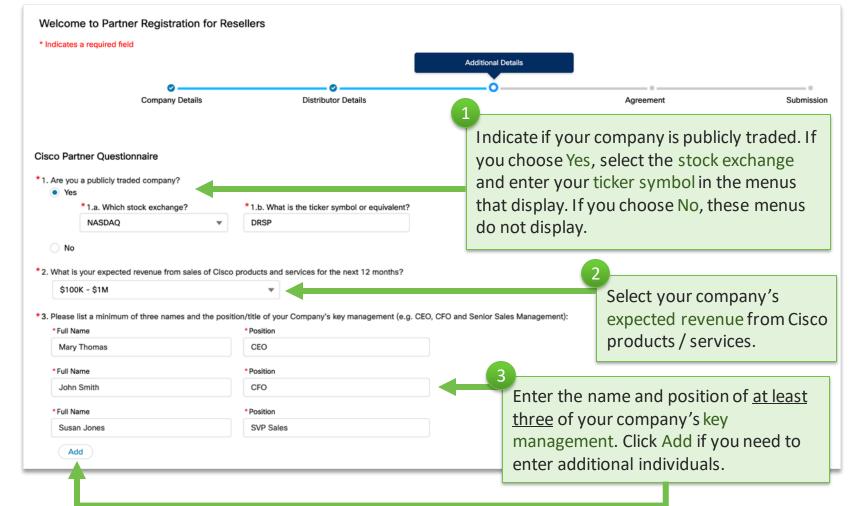
If you have not established a relationship with a <u>Cisco Authorized Distributor</u>, please reach out to one before proceeding with registration.

Step 3: Enter Distributor Details



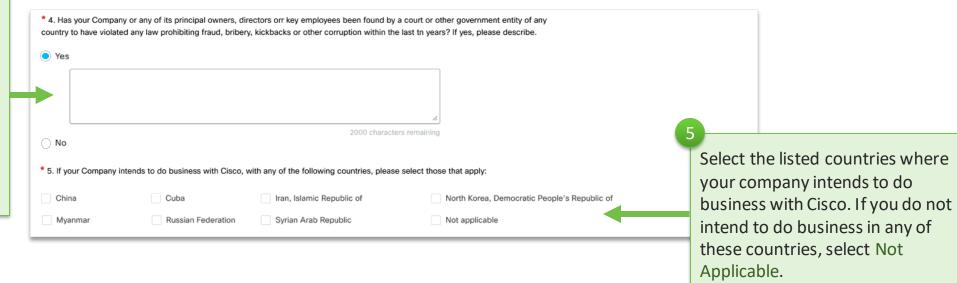
Step 4: Enter Additional Details Cisco Partner Questionnaire

The Cisco Partner Questionnaire helps Cisco evaluate your company, and more thoroughly understand the operations and integrity of our partners worldwide. We trust that you share our values of transparency and integrity in all business matters and appreciate your help in maintaining Cisco's high standards.



Step 4: Enter Additional Details (Cont.) Cisco Partner Questionnaire

Indicate if any key leaders or employees of your company have been found to have violated any fraud, corruption, bribery, etc. laws. If you select Yes, please provide details in the text box that displays.

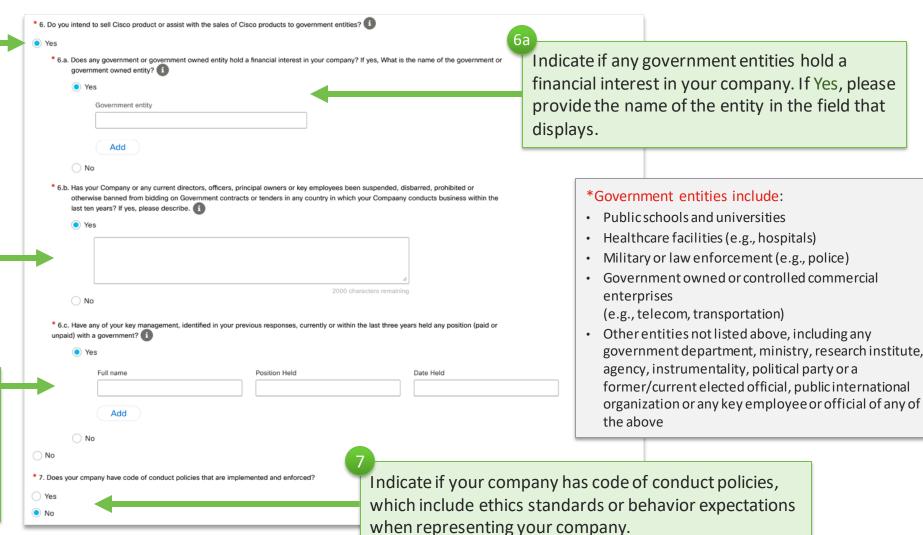


Step 4: Enter Additional Details (Cont.) Cisco Partner Questionnaire

Indicate if you intend to sell Cisco products to Government entities*. If you select Yes, answer questions 6a-c. If you select No, 6a-c do not display.

Indicate if your company is prohibited from bidding on government contracts. If Yes, please describe why in the field that displays.

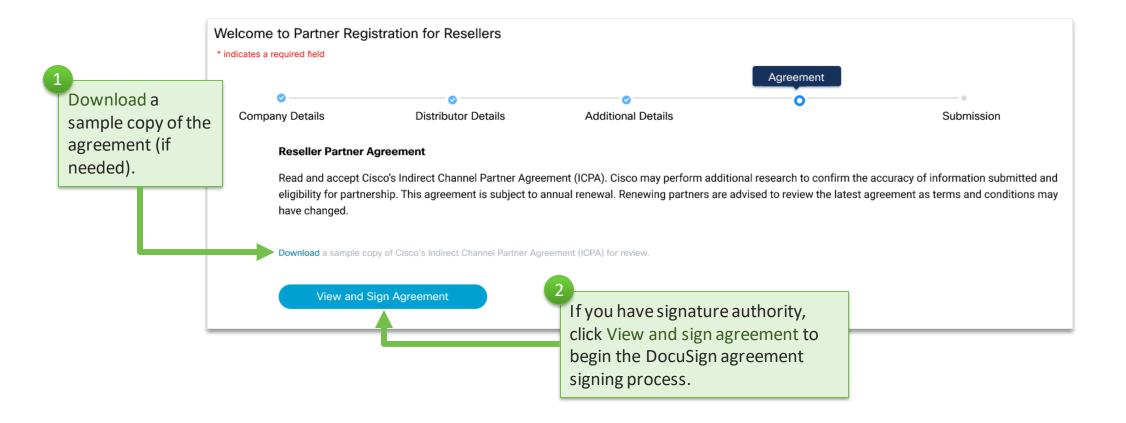
Indicate if any of your key leaders hold / have recently held positions with a government. If Yes, provide their name, position, and date in the fields that display.



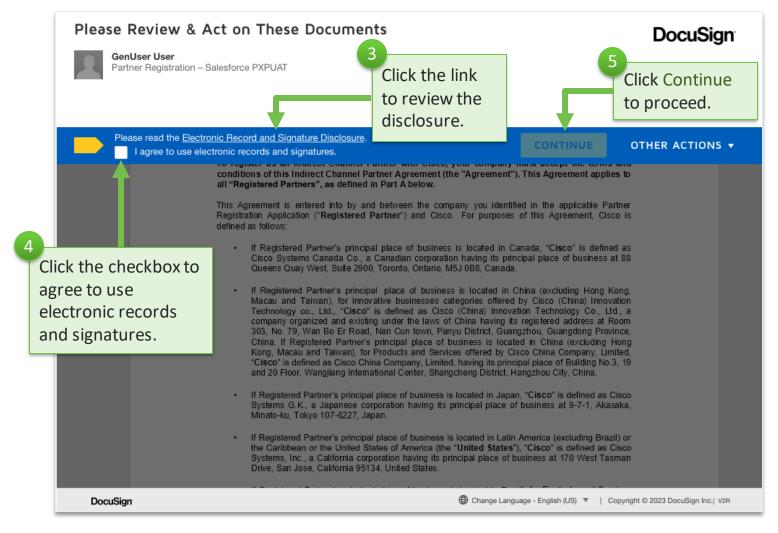
Step 4: Enter Additional Details (Cont.) Cisco Partner Questionnaire

8. As part f Cisco's commitment to ethics and integrity in all of our business dealings, Applicant certifies that: Applicant understands that Cisco's policy is to comply with all applicable laws and regulations of the United States and al jurisdictions in which it does business, including but not limited to, the Foreign Corrupt Practices Act ("FCPA"), the United Kingdom Bribery Act, and any other antibribery, corruption, or related law in the United States and elsewhere Applicant acknowledges that it has not and wil not give anyone anything of value for the purpose of obtaining, retaining or gaining any improper business advantage in connection with Cisco business Key representative(s) supporting Cisco's account (i) have reviewed Cisco's Global Anti-Corruption Policy for Partners at http://www.cisco.com /c/en/us/about/legal/global-anti-corruption.html#. Policies and Business Conduct Guidelines at http://investor.cisco.com/investor-relations/ governance/code-of-conduct/default.aspx, and (iii) have recently completed comprehensive anti-corruption compliance training (regular trainings for direct partners and distributors will be conducted by direct invitation, or for indirect (2T) resellers and other partners, anticorruption training is also available at no charge at: https://www.cisco.com/c/en/us/about/legal/global-anti-corruption.html#%7Etraining-and *Signature: Please ensure the Review, then certify and Any partner personnel working on the Cisco account receives anti-corruption and bribery training on the annual basis person agreeing to this survey on accept the statements Note: Please Contact us at PartnershipintegrityAssistance@cisco.com if you cannot make any of the certificate above. behalf of the company is legally regarding Cisco's authorized to bind the company, commitment to ethics & 9. Applicant certifies to the following: That Applicant has not and will not establish, retain, or use Off-book accounts or funds. Applicant acknowledges that Cisco's required to maintain books and records that accurately and completely reflect the company's transactions and financial position. Off-book either because the person integrity. funds are any funds inappropriately established or retained in a non- Cisco account where the use of the funds continues to be directed by Cisco employees without proper transparency, authorization, documented terms and conditions, and appropriate accounting treatment on Cisco's books and occupies a senior management records in accordance with the company's policies. Off-book funds can be created in any number of ways with customers, partners, and marketing or other vendors, including, but not limited to: non-standard discounting, unrecovered rebates or credits, misuse of sales/marketing incentive funds, excess position in the company or has a vendor payments (including prepayments), or any other efforts to control the company's funds outside of the company's established financial record keeping processes. A primary representative of Applicant's business (who directly support or will support Cisco's account) has reviewed the Off-book fund training materials at: http://www.cisco.com/go/ integritynow. legal power of attorney to act on behalf of the company. * 10. Privacy notice: The information you provide in this questionnaire is collected for the purpose of Cisco's compliance with the FCPA, financial record-Review and agree to keeping, and other related laws in the United States and elsewhere. By checking the box below, you agree that we may gather, store, process and transmit this information. Your information is protected by relevant applicable data protection laws. the privacy notice. Type your name to act as User signature your digital signature*. Click Next Step to proceed or Save for later to continue registration later.

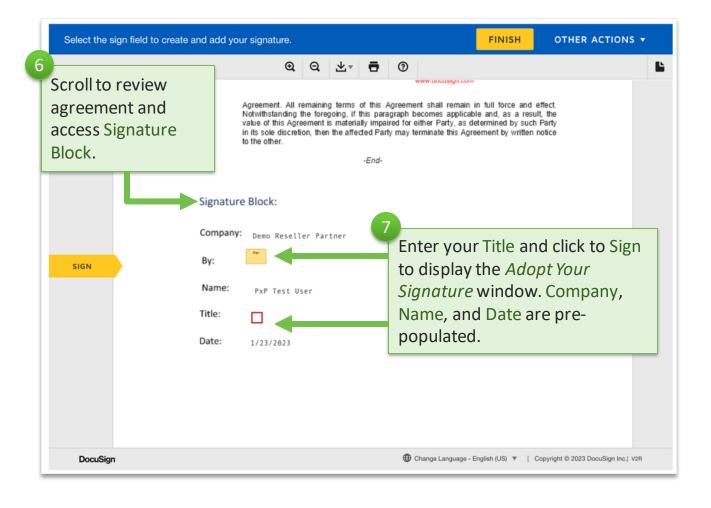
Step 5: Sign Agreement Review & Accept Cisco Indirect Channel Partner Agreement (ICPA)

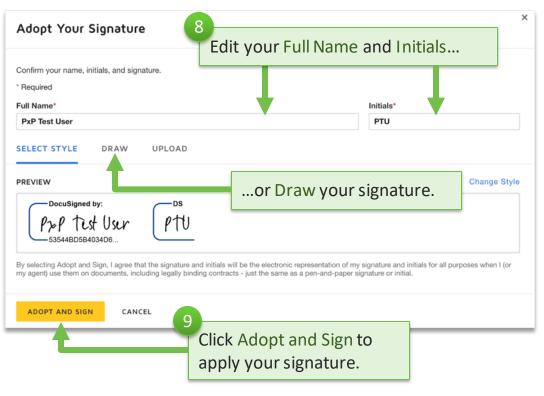


Step 5: Sign Agreement (Cont.) Review & Accept Cisco Indirect Channel Partner Agreement (ICPA)

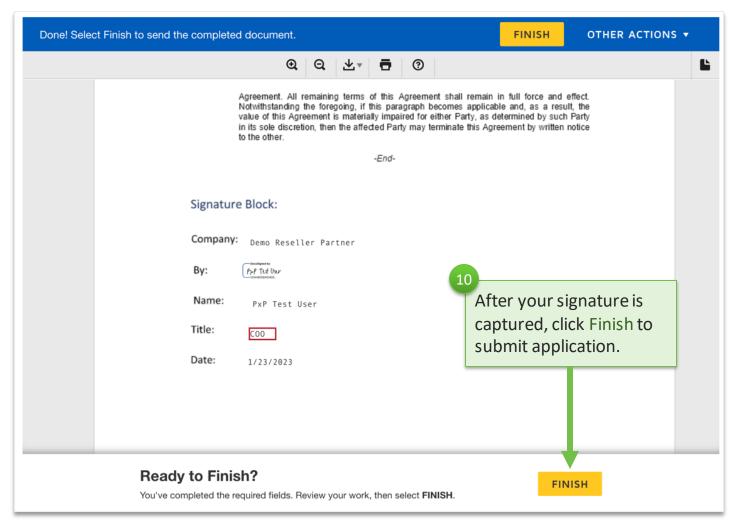


Step 5: Sign Agreement (Cont.) Review & Accept Cisco Indirect Channel Partner Agreement (ICPA)

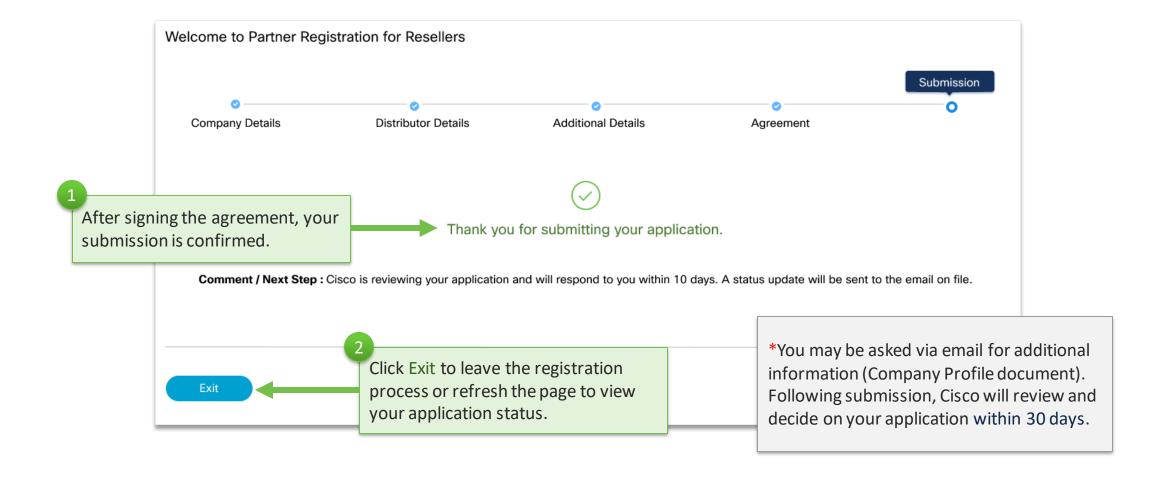




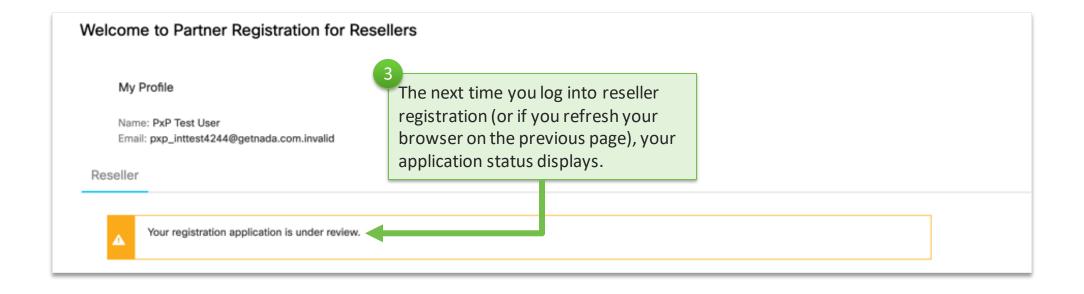
Step 5: Sign Agreement (Cont.) Review & Accept Cisco Indirect Channel Partner Agreement (ICPA)



Step 6: Submit Application



Step 6: Submit Application What Happens Next



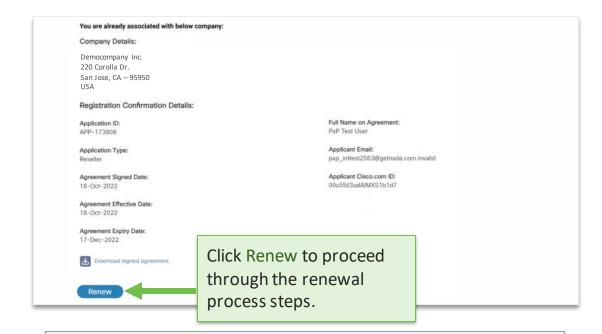
Renew Registration

Renew Your Registered Partner Status (Existing Partners)

Cisco reseller partner registration must be renewed annually. The Partner Self Service (PSS) admin for your company will receive an email when the renewal window opens, no sooner than 90 days before expiration of the ICPA. They can click the Renew link in the email to access Reseller Registration.

The renewal process is a streamlined version of new partner registration, including:

- Applicable information pre-populated (e.g., Company Details)
- The most recent version of the ICPA available to sign

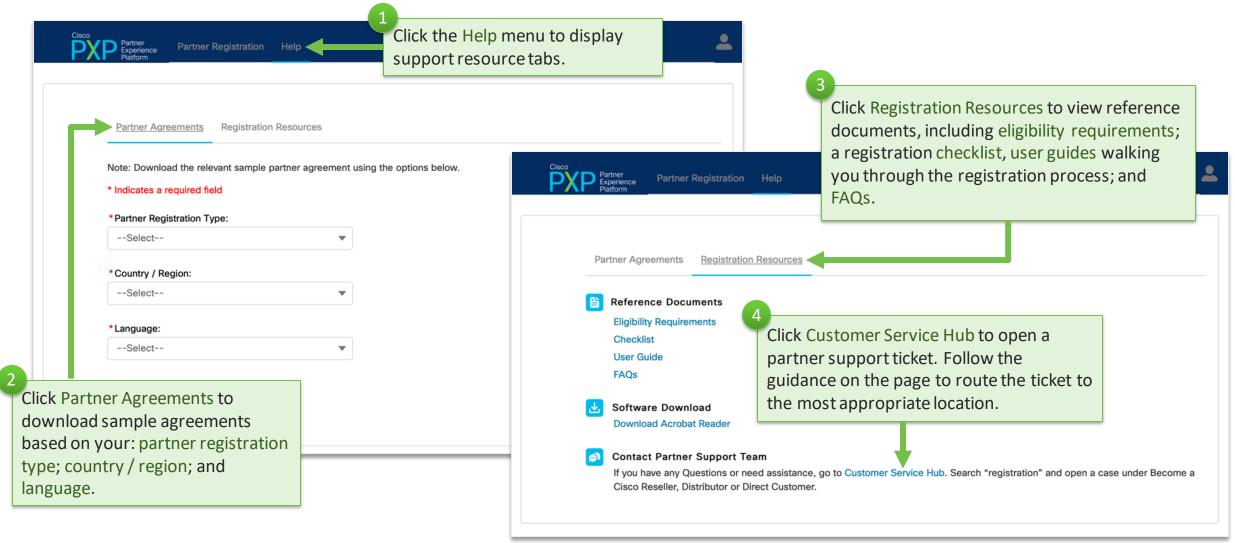


Important Note: If you do not accept the current ICPA by your anniversary date:

- Your status as a Cisco registered reseller partner will expire.
- All associated employees lose their partner-level access to Cisco.
- Your company is no longer eligible to participate in the Cisco Services Partner Program.
- You must reapply to become a Cisco registered partner.
- Your company listing is removed from <u>Partner Locator</u>.

Help / Support

View Support Resources



Cisco Partner Experience Platform