

Most mobile device users have no idea when they should replace batteries.

Help your customers with guidance on replacement timing for batteries.
GTS can provide cadence reports to assist in proactive servicing.



Little known facts:

- At many companies, no one has direct responsibility for battery replacement and there is no practical way or plan to control when batteries are replaced - workers cannot identify and remove them.
- Batteries are often bought in reaction to field failures or bought in bulk prior to Peak season.
- There is no control over replacement budgets and timing. Batteries generally fail when they are being used by hourly workers. They often make a decision or no decision on when batteries should be replaced.
- **Removal of old, bad batteries can be MORE IMPORTANT than procuring new batteries and even than buying new devices. Old batteries can also be a fire hazard.**
- Old batteries charge up faster than new ones (impedance build-up)—so workers believe that the old ones are better than the new ones.
- Workers keep using the bad, fast-charging batteries causing mid-shift failures and worker downtime.
- Between 30% and 90% of device “repairs” are just the result of bad batteries. Workers keep using one old fast charging battery after another.

Contact GTS for technical and direct support from the GTS team and our engineers.

Rob Cass rcass@gtspower.com 508-283-8276



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